



We create chemistry

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## Important Product Bulletin

### Vector® Classic insect light traps

#### Recall information

**Attention: This message asks that you take specific action as soon as possible**

We are writing to inform you that we are voluntarily recalling a limited number of **Vector Classic** insect light traps manufactured from September 2012 to August 2014. BASF is recalling these products because of a problem with the bulb holders in some units that may contribute to electrical arcing, which may damage the bulb holders over time and pose a risk of fire.

BASF will compensate you \$100 to go towards replacing any recalled **Vector Classic** insect light traps in your possession and \$50 to safely dispose of your units. Please see the reverse side of this letter for complete details on the recall procedure.

Thank you for your attention to this matter. We appreciate your assistance and value your continued partnership with BASF.

A handwritten signature in black ink, appearing to read "Brad Hayhoe", with a horizontal line extending to the right.

Brad Hayhoe, Marketing Manager  
Professional and Specialty Services  
[bradley.hayhoe@basf.com](mailto:bradley.hayhoe@basf.com)

# Important Product Bulletin

## Vector® Classic insect light traps Recall Information

**Attention: This message asks that you take specific action as soon as possible**

BASF is voluntarily recalling a limited number of Vector Classic insect light traps manufactured between September 2012 and August 2014. These units were manufactured with bulb holders that may contribute to electrical arcing and have potential for sparking, charring and fire. All units are equipped with bulb holders comprised of self-extinguishing plastic. However, for safety reasons, these units should be destroyed. You, however, are eligible to receive compensation for disposal and to go toward purchasing a new unit.

**Please Note:** This recall does not apply to the Vector Plasma line of products. It affects only Vector Classic units with serial numbers that fall within the following ranges:

|                      |                      |                      |
|----------------------|----------------------|----------------------|
| 1130001 to 1131180   | 2130031 to 2131400   | 2140541 to 2143140   |
| 4125021 to 4125884   | 4131621 to 4132880   | 4132941 to 4133220   |
| 5132521 to 5133520   | 7140001 to 7140060   | 7140405 to 7140480   |
| 7140601 to 7141920   | 7141981 to 7142040   | 7142101 to 7142160   |
| 7142221 to 7142340   | 7142461 to 7142600   | 9120401 to 9122400   |
| 11131297 to 11131416 | 11131477 to 11131596 | 11131657 to 11131776 |
| 11131897 to 11132136 | 11133097 to 11133216 | 11133517 to 11133576 |

Please check the serial number by locating the serial code sticker affixed on the outside of the unit box as shown in **Figure 1** or in the catch tray of the product as shown in **Figure 2**.



Figure 1



Figure 2

### Receiving compensation to do towards your unit

If you own an affected unit, please discontinue use immediately and register to receive \$100 to go toward a new unit at the following website: <http://betterpestcontrol.ca/vc-recall>

### Receiving compensation for disposing of your unit

To dispose of the affected Vector Classic insect light trap, unplug the unit, remove the bulbs, cut the electrical cord and discard appropriately. Be sure to take a photo of the serial code sticker prior to disposal, as this is required to qualify for receiving \$50 to dispose of the unit.

If you service an affected unit, please inform the owner of the unit to go to <http://betterpestcontrol.ca/vc-recall> to complete the recall procedure.

If you have any questions, please do not hesitate to contact **AgSolutions®** Customer Care at 1-877-371-BASF (2273), or [basf@basf-agolutions.ca](mailto:basf@basf-agolutions.ca).

We wish to thank you for your cooperation and apologize for any inconvenience.

**BASF Canada, 100 Milverton Drive, Mississauga, ON, L5R 4H1**

Always read and follow label directions. Vector is a registered trademark of BASF. © 2017 BASF All rights reserved.